



## IMPORTANT NOTICE REGARDING YOUR EXTENDED HEALTH & DENTAL BENEFITS

The School District is in the midst of transitioning your current Pacific Blue Cross ID numbers from SIN to a more secure number. This change will take place over the weekend of May 20, 2011 to May 22, 2011.

**Please note the following:**

1. **Your group number will not change**
2. **Access to CARESnet, Pacific Blue Cross' secure, online access to benefit and claims information**  
– You will not be able to access CARESnet during the conversion weekend. Immediately following the conversion, you need to use your new ID number along with your existing group number and password when signing in to CARESnet.  
Visit CARESnet at [www.pac.bluecross.ca](http://www.pac.bluecross.ca)
3. **New ID cards** – After the conversion, new ID Cards will be issued. When you receive your new card, please:
  - Destroy your old ID cards
  - Use your new ID number when contacting Pacific Blue Cross
  - Use your new ID number to access CARESnet
  - Indicate your new ID number on all claims\*
  - Provide your dentist with your new ID number at your next visit\*

\*Although PBC's claims system will continue to recognize the social insurance number for six months following conversion, we recommend getting in the habit of using the new ID number as soon as possible.